



**FACEMED Cosmetic Surgery Revision Policy
Important Information – Please Read Carefully**

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1. Understanding Cosmetic Surgery Outcomes

At FACEMED our consultant plastic surgeons and specialist teams always aim for the highest possible aesthetic and functional results. We recognise that cosmetic surgery is not an exact science. Outcomes are influenced by many individual factors, some of which are outside the surgeon’s control.

1.1 Realistic Expectations

Before proceeding with any cosmetic procedure, it is essential you understand the following inherent limitations:

- Perfect symmetry is biologically impossible. The human face and body are naturally asymmetrical; surgery can improve balance but cannot create identical sides.
- All surgical procedures produce scars. We use the most refined techniques to minimise and hide scars, but completely scar-free surgery does not exist. Scar appearance depends on genetics, skin type, and how carefully post-operative advice is followed.
- Specific measurements or breast cup sizes cannot be guaranteed. Final results in breast, facial, and body contouring surgery depend on your starting anatomy, tissue quality, and individual healing response.
- Results continue to evolve. Swelling and bruising can take 6–18 months to fully settle. Natural ageing, weight changes, pregnancy, and lifestyle will continue to affect your outcome long-term.
- Healing varies widely between patients. Some patients experience minimal scarring and rapid recovery; others may develop thicker scars, prolonged swelling, or pigment changes that cannot be predicted in advance.
- Minor irregularities or slight asymmetries are normal and do not constitute a complication or surgical error.

Your surgeon will discuss these points in detail during consultation so that your expectations are fully aligned with what is realistically achievable.

1.2 Factors That May Affect Your Result

- Smoking/vaping, poor nutrition, certain medications, and medical conditions
- Genetic tendency to form hypertrophic or keloid scars
- Skin elasticity and thickness
- Significant weight change or pregnancy after surgery
- Natural ageing and gravity
- Failure to follow post-operative instructions precisely
- Pre-existing scars or previous surgery in the same area

2. What Is a Revision Procedure at FACEMED?

A revision procedure is additional surgery performed to improve or correct an aesthetic outcome from cosmetic surgery originally carried out at FACEMED when the result falls within the accepted range of normal healing, but the patient remains unhappy, or where a genuine correctable issue exists.

It does NOT include:

- New or additional procedures on different areas,
- Changes requested because of weight gain/loss, pregnancy, or ageing,
- Procedures that were discussed pre-operatively as staged or likely to be needed later.

3. How to Request a Revision

- You must submit your request in writing (email or letter) within 6 months of your original surgery date.
- Clearly describe your specific concerns with supporting photographs if possible.
- We will arrange a no-charge consultation with your original surgeon (or another FACEMED consultant if your surgeon is unavailable).
- Failure to attend the arranged consultation will result in the revision offer being withdrawn.
- Your surgeon may require further healing time (typically 9–18 months for facial and body procedures) before any revision can be considered.
- Scar-related revisions will not be performed before 12 months (often 18–24 months for optimal outcome).
- The final decision on whether a revision is clinically appropriate and is offered under this policy rests entirely with your FACEMED surgeon.

4. Revision Consultation

At your revision consultation your surgeon will:

- Re-assess your concerns and current result,
- Confirm adequate healing time has passed,
- Review your compliance with post-operative care,
- Discuss risks, benefits, likely improvement, and limitations of revision surgery,
- Decline revision if expectations remain unrealistic, risks outweigh benefits, or tissue quality prevents meaningful improvement.

5. Revision Fees at FACEMED

5.1 Minor revisions performed under local anaesthetic

Examples include small scar revisions, correction of minor dog-ears, small skin irregularities, or localised contour adjustments.

- Surgeon fee: Any surgeon revision fees, including a clear definition of the revision criteria, should be communicated to the patient and documented prior to having their original procedure.
- All hospital, theatre, nursing, and consumables will be a minimum of £350.

5.2 Major revisions requiring sedation or general anaesthetic

Examples include secondary rhinoplasty, significant scar revision, breast revision surgery, or more extensive contouring procedures.

- Surgeon fee: Any surgeon revision fees, including a clear definition of the revision criteria, should be communicated to the patient and documented prior to having their original procedure.
- Anaesthetist fee: charged at the standard rate for the procedure
- Hospital and theatre fees: charged at the standard rate for the procedure and length of stay

5.3 Expenses never covered under this policy

The patient is always responsible for:

- Travel and accommodation costs
- Loss of earnings or time off work
- Compression garments, dressings, or prescriptions
- Additional investigations, blood tests, or imaging
- Any other personal expenses

6. Scheduling and Rescheduling

- An initial date and one alternative date for your revision surgery will be provided.
- If both dates are declined, no further dates will be offered under this policy.
- Cancellations or rescheduling for non-medical reasons within 4 weeks of surgery will result in the revision offer being withdrawn.
- Rescheduling for genuine medical reasons requires supporting evidence (GP/hospital letter); a new date will then be offered at FACEMED's discretion.

7. Procedures NOT Covered Under This Revision Policy

The following are regarded as new or additional surgeries and are charged at standard self-pay rates:

- Further fat grafting sessions,
- Areola reduction for stretching after breast augmentation,



- Treatment or replacement of implants for capsular contracture, size/style change, or implant rupture (unless covered by manufacturer warranty programme),
- Additional liposuction because the patient feels insufficient fat was removed or because of subsequent weight gain,
- Secondary abdominoplasty or body-lift after pregnancy or weight change,
- Removal of new loose skin that develops after initial body contouring,
- Any procedure addressing changes caused by ageing, weight fluctuation, or pregnancy,
- Conversion to a more extensive technique that was offered but declined at the original operation.

8. Final Note

FACEMED reserves the right to assess every case individually and may, at its absolute discretion, make exceptions to this policy. Our promise is to deliver the highest standard of surgical care and support throughout your journey. While we always strive for excellence, cosmetic surgery remains a blend of art and science with inherent limitations that every patient must accept before proceeding.

By proceeding with surgery at FACEMED you confirm that you have read, understood, and accept this Revision Policy in full.